

# Equality, Diversity & Inclusion

## Creating an Inclusive Environment



### About the course

In today's diverse world, how we communicate, behave and interact with others in personal, learning and professional settings can have a positive or negative impact on the people around us.

The main purpose of inclusive language and behaviour is to show respect for each other while promoting that sense of belonging. This can also embed trust and confidence, promote allyship where individuals can feel valued irrespective of their background, identity, abilities or belief.

This course is designed to equip delegates with awareness and understanding as well as strategies and tools to help foster an environment that is respectful and inclusive. It is also designed to underpin the statutory requirements such as PSED and KCSIE.

The course offers a "safe space" throughout, enabling everyone to speak with candour without fear of judgement. By sharing our experiences, we can learn from each other and in doing so help to find solutions to some of the many challenges we face.

### How to book

Friday 15 November, 9.00 – 12.30  
Delivered online via Microsoft Teams.  
£85 SLA / £110 Non SLA

Please head over to [Skills4Bradford](https://www.skills4bradford.org.uk) for full details and to book your place or email [info@pact-hr.co.uk](mailto:info@pact-hr.co.uk)

### The Trainer



This course is delivered by Andrea Mendonca Workforce Equality, Diversity and Inclusion Lead, City of Bradford Metropolitan District Council.

### Course Objectives

The session will look at:

- Why inclusion matters along with understanding the definitions of diversity, inclusion, equity and equality.
- The relationship between cultural awareness and being inclusive.
- The definition of unconscious bias, types, impact and how we can reduce biases.
- The definition of microaggressions, the types and their associated impact.
- The definition of inclusive language, why it matters and its impact.
- Key principles of inclusive behaviours, their definition, and how to promote good practice.
- The role of leadership in promoting an inclusive environment along with tips for challenging non-inclusive language or behaviours.

### Other Training

Please scan here for more PACT HR training opportunities:



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