

PACT HR Services

At the centre of our service are the Service Level Agreement (SLA) offers which provide you with the reassurance that the right support is there when you need it. Our SLAs include access to the PACT HR website, resources and a named HR professional for your organisation. We also provide a wide range of other services which are available to purchase on a pay as you go basis.

Combined SLA Offer

Our Advisory SLA is an unlimited service for HR support and expert advice on the full range of HR matters including strategic HR. Our advice and support combine a thorough understanding of the education sector and is tailored to meet your individual needs in line with statutory guidelines and best practice. Our clients are allocated a highly skilled HR Business Partner. You will also have access to our website, which is filled with a range of resources and to our Helpdesk.

Our HR Contracts & Administration SLA allows us to administer your HR contractual requirements ensuring employment contracts and in service documentation are issued to employees efficiently and securely through our unrivalled knowledge of School Teachers Pay and Conditions and NJC / JNC Pay Agreements. Our expert HR Support Officers can apply Term Time salary calculations, equalise pay adjustments and other salary amendments. In addition, you will be supported by a dedicated helpdesk with unlimited telephone support.

These two services are available as a combined SLA or an individual SLA.

MAT SLA Offer

Our MAT SLA supports MATs who require a bespoke HR service tailored to their needs. We provide the full range of strategic and operational HR support, e.g. developing HR strategy and frameworks to support the strategic people needs of the Trust, Academy conversions, HR Policy review, realignment and consultation and Contracts and Administration support.

For more information about the full services we offer under the MAT SLA, please get in touch.

DBS Online

As a DBS Umbrella Body, our dedicated DBS Online Service provides the platform to undertake DBS checks. Our team provides advice and guidance regarding a range of employee vetting procedures. This includes standard and enhanced DBS checks and checks of the Children's and Adults' Barred Lists.

Prospects Online

The team at Prospects Online are recruitment and advertising experts. Our dedicated recruitment website is easy to use and features a range of benefits to both customers and candidates, including online application functionality, self uploading of adverts and links to our popular social media accounts. The Prospects website has over 14,000 registered candidates and we currently support over 400 clients with advertising and recruitment.

Bespoke HR Services

Our Consultancy Service allows you to purchase a bespoke HR Service as a one off, whilst being allocated a highly skilled HR Professional throughout your project e.g.

HR Projects:

- Appraisal and Performance Management
- Case Investigations
- Case Hearing / Appeals
- HR Audit
- HR Policy Design and Review
- HR Strategy
- Mediation by Certified Mediators
- Organisational Change
- Recruitment including Senior Leadership
- TUPE

HR Training Courses:

- Accredited Safer Recruitment
- Conducting Appraisals
- Conducting Investigations
- Disciplinary and Grievance
- Managing Attendance and Wellbeing
- Managing Employee Performance

Alternatively, we can offer other HR services and additional bespoke training courses to meet your individual requirements.

Scan here to
contact us:

